

The title "SAP Business One road map" is centered within a light blue geometric frame that resembles a road sign. The text is in a large, bold, black sans-serif font. The background of the slide is a blurred photograph of a paved road stretching into the distance under a bright sun, with green trees and grass on the sides.

SAP Business One road map

October 2026

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For all recent and planned innovations, potential data protection and privacy features include simplified deletion of personal data, reporting of personal data to an identified data subject, restricted access to personal data, masking of personal data, read access logging to special categories of personal data, change logging of personal data, and consent management mechanisms.

About the SAP Business One road map

In the **road map for the SAP Business One solution** you can learn about SAP innovations along four different timelines:

1. [Recent innovations](#) for SAP Business One that have been launched in the past weeks or months and can already be purchased
2. [Product vision](#), providing a high-level and long-term business perspective on innovations for SAP Business One
3. [Product direction](#), providing a long-term perspective on high-level development plans for innovations—inspired by your requirements
4. [Planned innovations](#) for SAP Business One that are intended to be launched in the short term or midterm

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Product overview

- SAP purpose and vision
- KPIs for SAP Business One
- Digital enablers
- Product description
- Recent innovations

Product direction

- Product vision and areas of future investment
- Product road map overview
- Planned innovations



Product overview

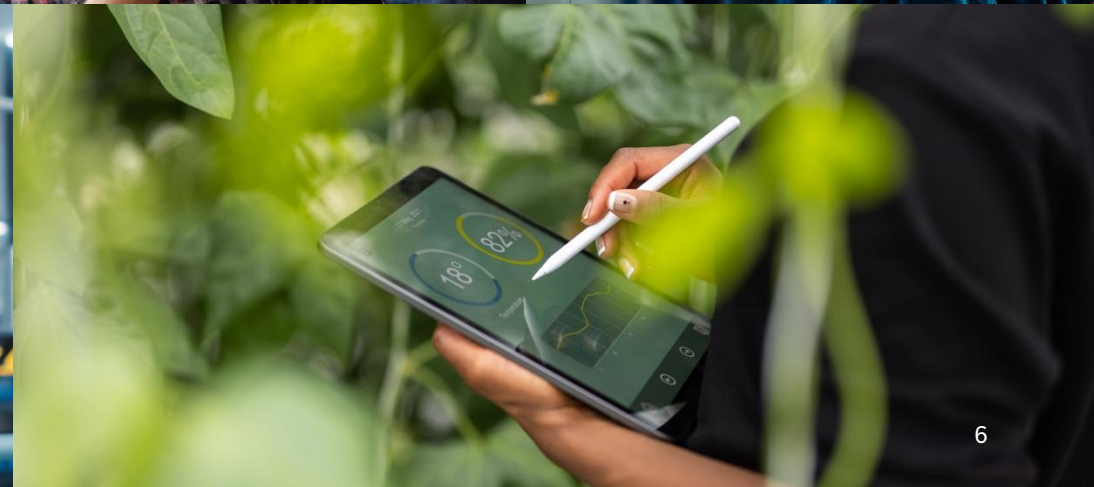
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Our purpose

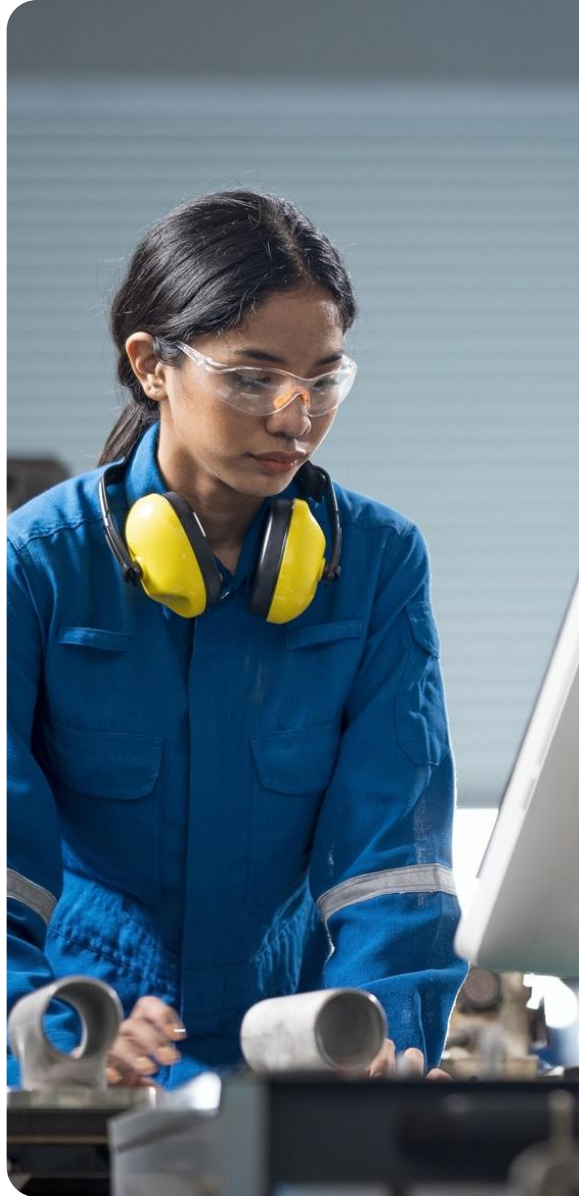
Help the world
run better
and improve
people's lives



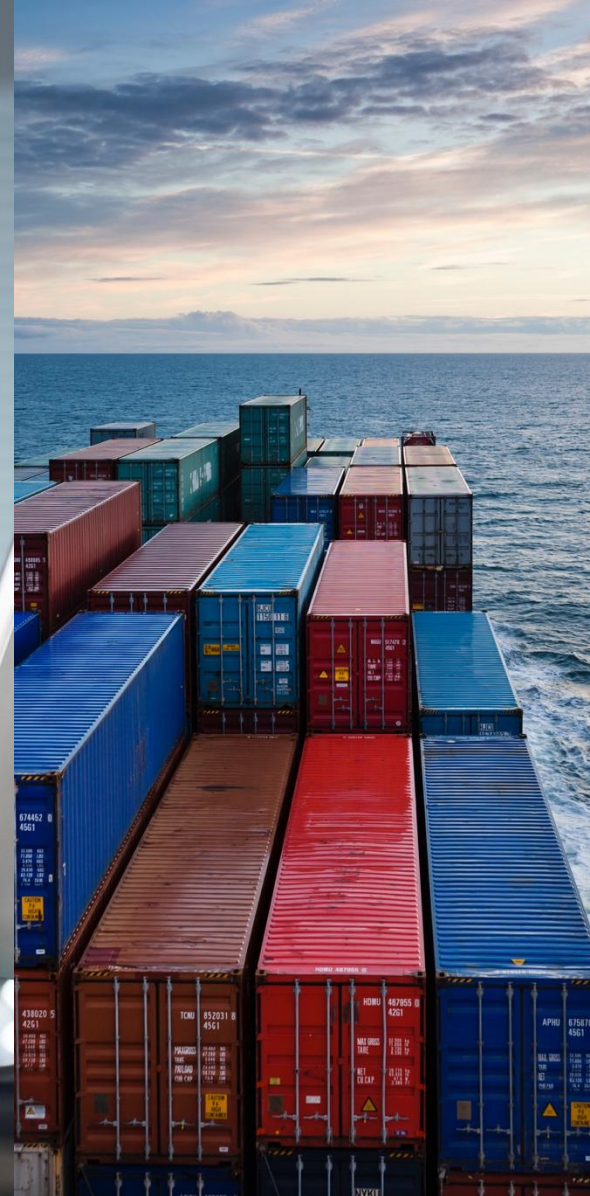
Our vision

We bring out the best in every business

by helping each become an Autonomous Enterprise



Transform constantly
and at scale



Achieve more
across the value chain



Innovate sustainably
and with confidence

SAP Business One:

Flexible, integrated solution, AI ready

Every day over 85,000 customers rely on SAP Business One to manage every aspect of their businesses and keep their customers satisfied.

SAP Business One offers an all-in-one solution for full business visibility and control, capturing crucial data for immediate decisions and actions across the company.

Readiness for AI services adoption comes directly from the SAP AI Core infrastructure and AI partner extensions using the latest technologies.

Built-in analytics and reporting make it possible to make fast decisions, with access to accurate and up-to-the-minute information.

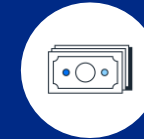
Flexible for any business, it can be deployed on-premises or in the cloud, running on SAP HANA or Microsoft SQL servers. Employees can start using it quickly, and it can be customized and extended as your business grows.

For international expansion, SAP Business One supports 28 languages and 50 country-specific versions, with local support from over 850 partners.



Why 85,000 customers already run SAP Business One around the world?

Affordable low total cost of ownership



Quick and straight-forward to implement



Comprehensive solution for your business needs both for today and tomorrow



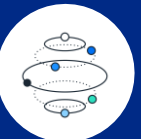
Powerful to help your business grow



Industry-tailored solutions



850+ local partners



International expansion ready



28 languages



SAP's best-selling ERP solution by number of customers



85,000+

customers

with **1.2+**
million users



500+

partner solutions

delivered by
~**300** partners



50

country localizations

and **28** languages per
customer's choice



7,000+

subsidiaries

running the product for
360+ large enterprises



850+

partners worldwide

implementing and
servicing customers



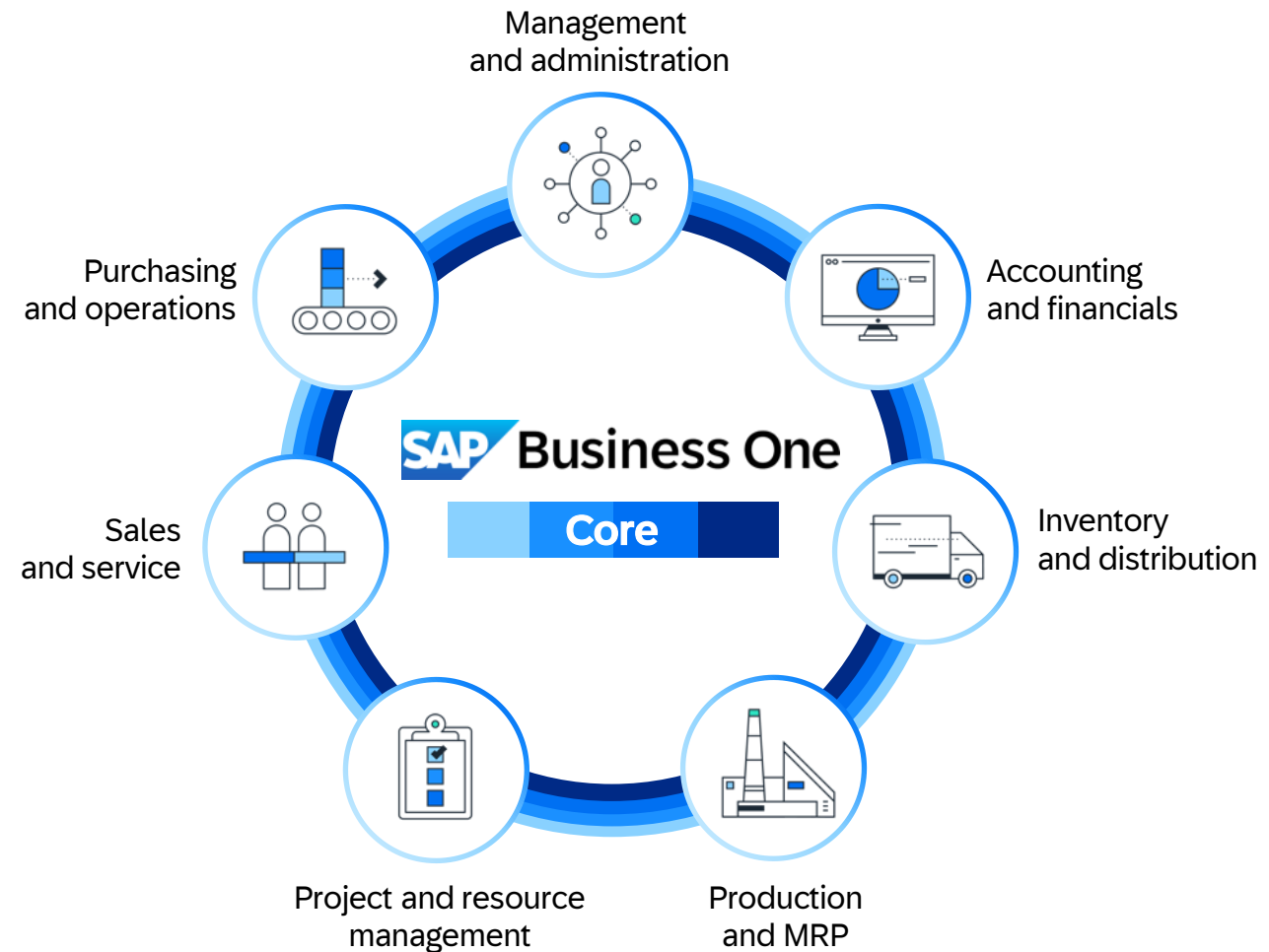
170+

countries

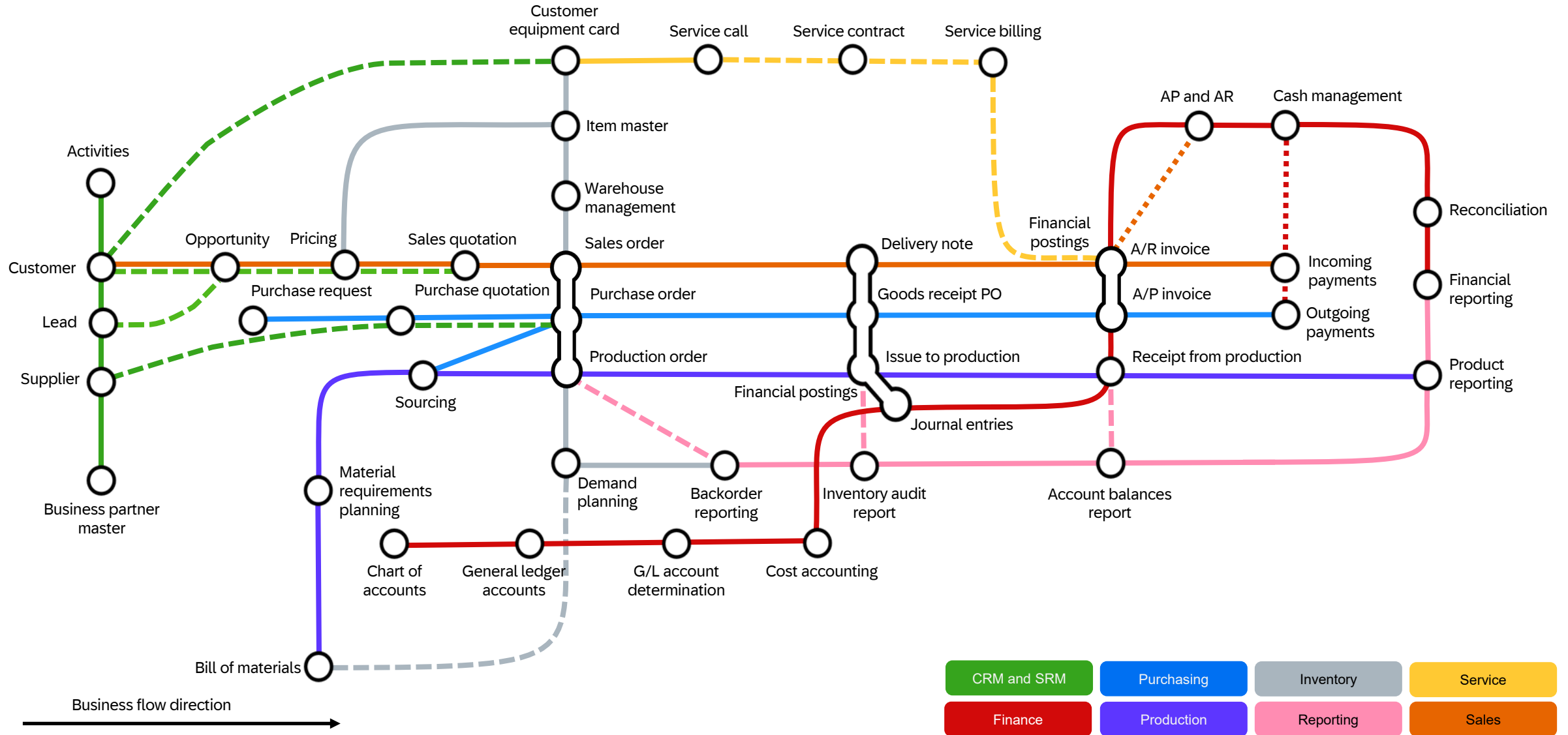
with customers and
partners

SAP Business One: Robust ERP solution

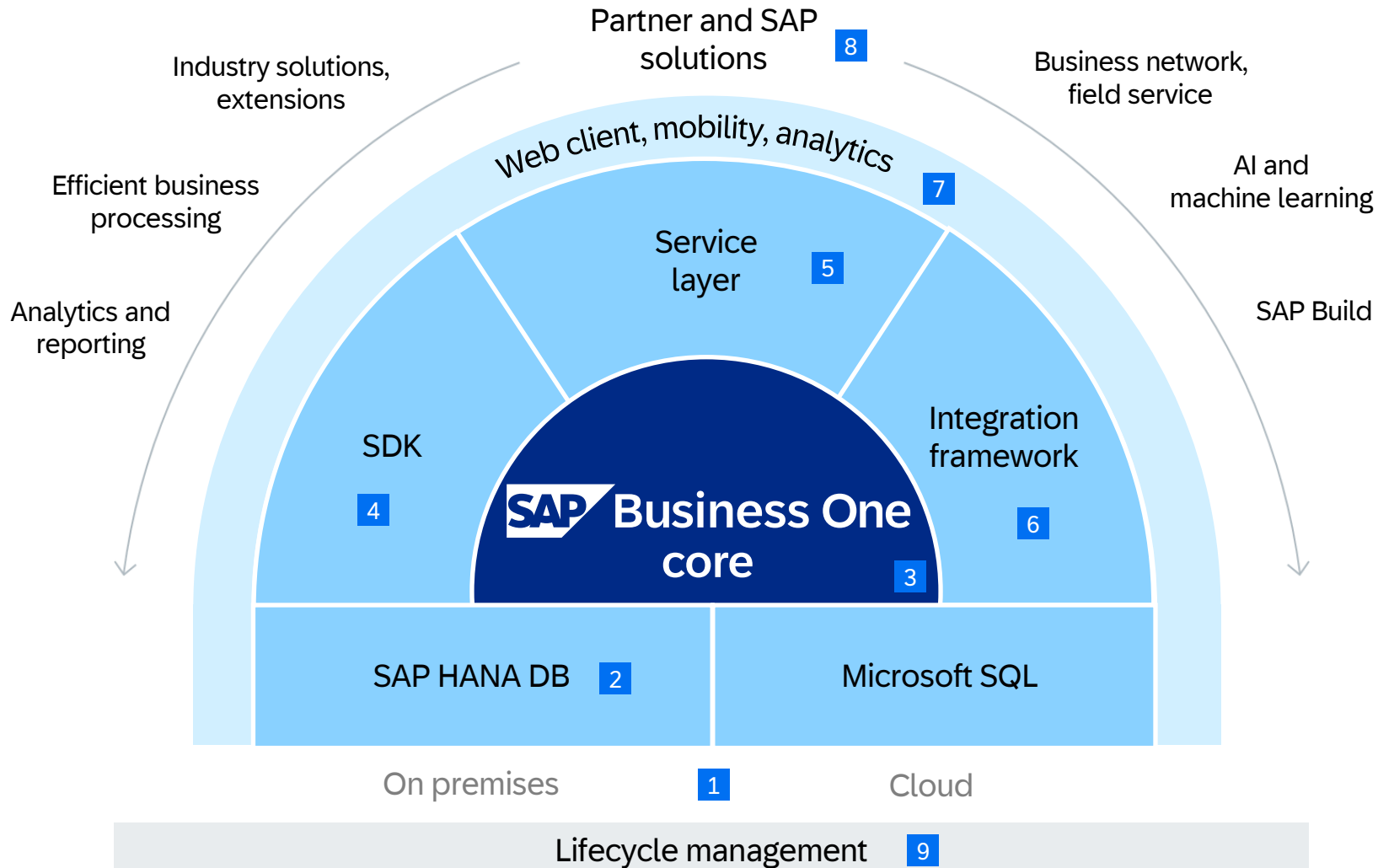
Easier to extend and complement with AI services



SAP Business One process metro map



SAP Business One solution



Cost

- 9 Low cost of ownership and efficient support + cloud control center

Usability

- 7 Web client
- 7 Modern front end and analytics

Comprehensive business scope

- 3 All standard business processes covered
- 8 Extending the solution scope based on extensibility layer
- 6 Robust integration and collaboration relying on service layer and software development kit (SDK)
- 4 Basic application programming interfaces (APIs)

State-of-the-art technology

- 2 Running on in-memory technology
- 5 Interface for SAP HANA and Microsoft SQL applications
- 1 Full deployment flexibility

SAP Business One used in more than 170 countries

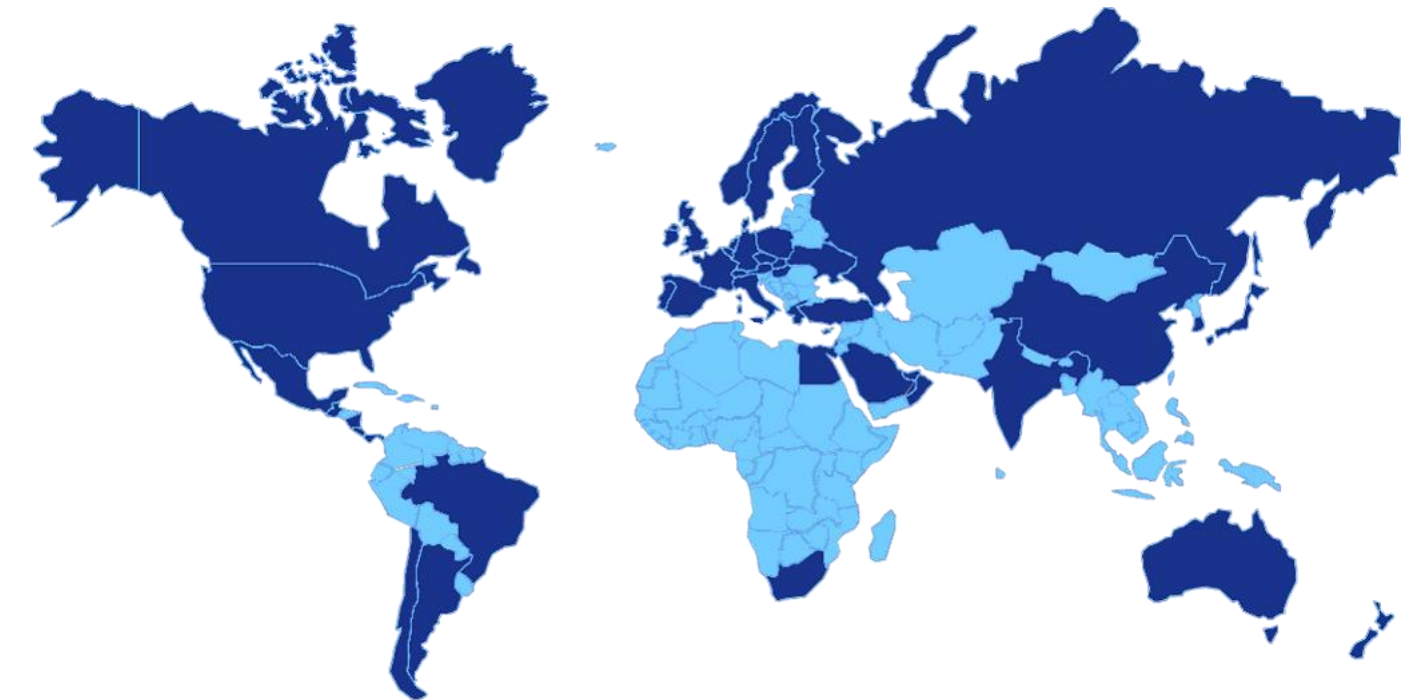
Master the challenge of globalization in your business

Supported localizations (50)

Argentina	Finland	Mexico	Slovakia
Australia	France	Netherlands	South Africa
Austria	Germany	New Zealand	South Korea
Belgium	Greece	Norway	Spain
Brazil	Guatemala	Oman	Sweden
Canada	Hong Kong, China	Panama	Switzerland
Chile	Hungary	Poland	Turkey
China	India	Portugal	Ukraine
Costa Rica	Ireland	Puerto Rico	United Arab Emirates
Cyprus	Israel	Qatar	United Kingdom
Czech Republic	Italy	Russia	United States
Denmark	Japan	Saudi Arabia	
Egypt	Lebanon	Singapore	

Countries making use of localizations

Customers in more than 120 countries use localization of other countries, own customization, or a partner solution.



Supported system languages (28)*

Arabic, Chinese (simplified and traditional), Czech, Danish, Dutch, English (UK and US), Finnish, French, German, Greek, Hebrew, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese (Brazil), Portuguese, Russian, Slovak, Spanish (Latin America), Spanish, Swedish, Turkish, and Ukrainian

*A convenient option for making additional languages available is using a partner solution (for some countries bundled with functional add-ons) or to define customer-specific UI terms using the custom language tool as detailed in SAP Note [1757764](#).

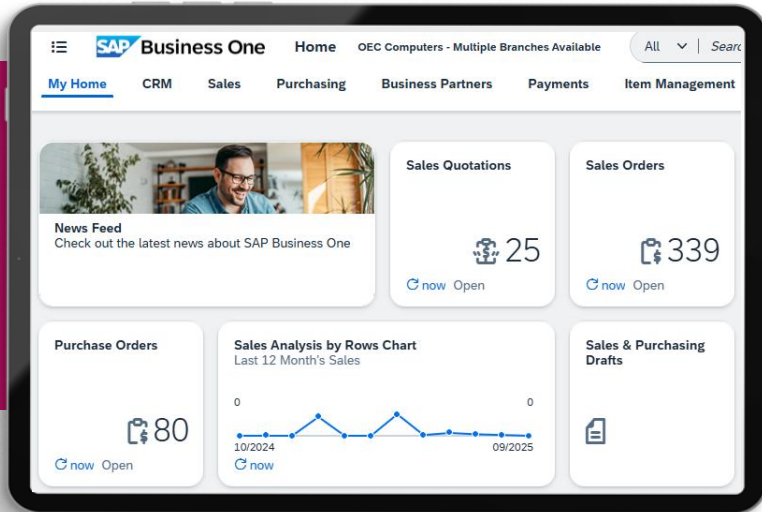
Recent innovations

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SAP Business One, Web client: The best of all worlds



Web client benefits

- Supports smooth working with SAP Business One using native web browser
- Offers the core business logic and processes in a new user experience based on the SAP Fiori design system
- Reads and writes from and to the same company database used with SAP Business One

Business processes coverage

- Process map and company configuration
- Sales and purchasing documents, including document generation, procurement, and dunning wizards
- CRM, service, and timesheet
- Basic finance
- Payments including payment wizard
- Items and business partners master data, including pricing
- Project management
- Inventory transactions
- MRP, production, and resources
- Document drafts and approval process
- Sophisticated analytics capabilities including integration with services in SAP AI Core

Integration and extensibility

- Microsoft 365 OneDrive export (MS Excel, MS Word)
- Email using Microsoft Outlook 365
- User-defined fields, tables, and objects
- Web client user interface API (UI API) including webhooks
- User-defined values
- Support for SAP Crystal solution reports and layouts
- SAP Companion service (web assistant) adoption

SAP Business One, Web client: Analytics

Powerful analytics at the tip of your fingers

List view: Object-centered analytics

Use sophisticated filtering (including date offset) and visualization (including date aggregation) capabilities in every object list view.

General overview: Gather multiple data sources

Design cards based on any list view, analytical chart, user-defined object (UDO), user-defined table (UDT), or user-defined query (UDQ), including KPI setup.

User-defined queries (UDQ): One dataset, many views

Manage, create, edit, and preview UDQs; results are presented as a standard list view and can be a data source for general overview cards. Save the dataset once and reuse it for sorted, grouped, filtered, charted, and dashboard views.

Linked views: Contextual analytics

Assign any view, general overview, or UDQ to any object header and line level to derive record-specific data.

Collaborate

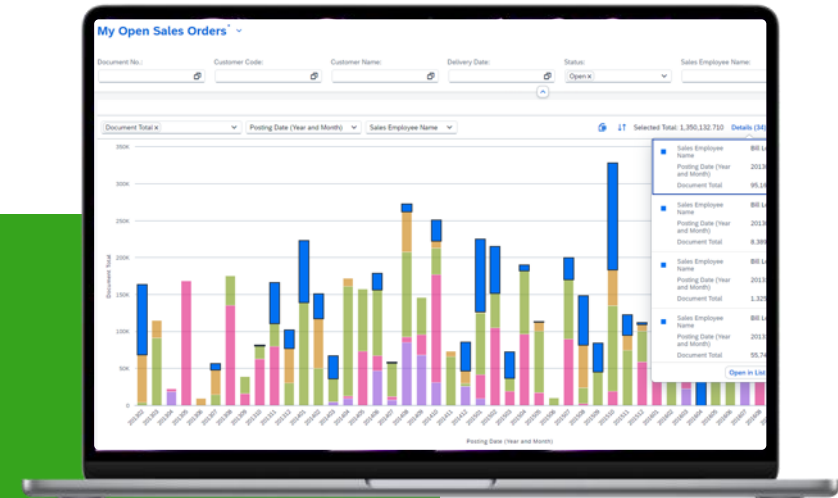
Export and import views across company databases; share a direct link to any view, general overview, or UDQ by email.

AI-assisted analytics

AI UDQ and Ask AI capabilities are supported with integration to SAP AI Core in the Web client.

What that adds to analytics

AI UDQ drafts UDQ SQL from a plain-language request for your review and opens the result in List View Analytics as a reusable dataset. Ask AI answers questions on field values you select, in text form.



Above: List View Analytics chart
Below: UDQ definition and detailed analysis

#	Name	Description	Type	Aggregation	Decimal Places	Link To
1	Document Internal Key	Document Internal Key	Dimension	None	None	
2	Document Number	Document Number	Dimension	None	None	
3	CardCode	CardCode	Dimension	None	None	OCRD
4	CardName	CardName	Dimension	None	None	

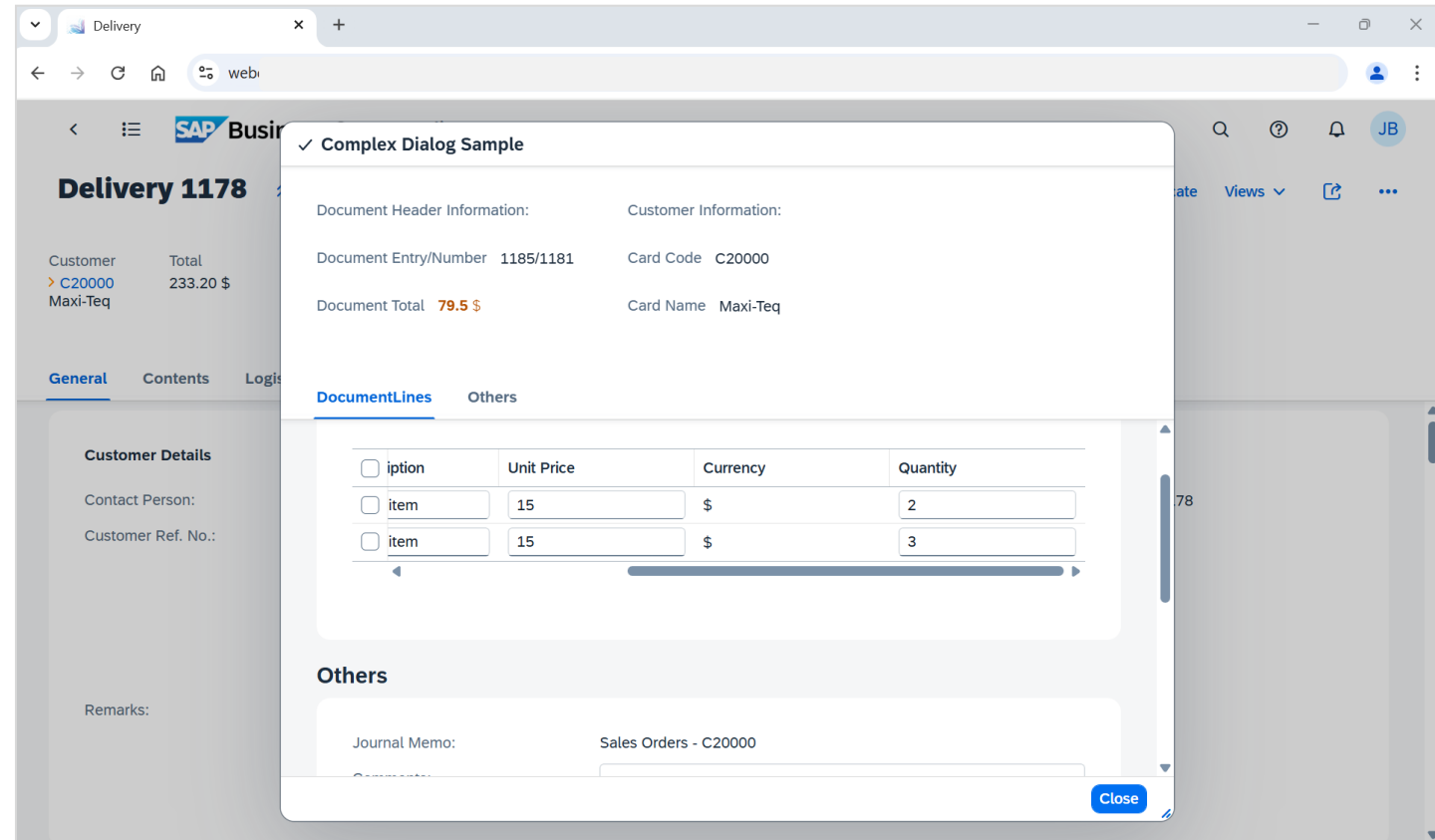
SAP Business One, Web client: UI API framework

UI API framework

- Ability to customize Web client views
- Support for events: GetViewInfo, GetControl, ScrollToRowIndex, and others
- Webhooks support
- Samples and online help: AI best practices

Develop using VS Code IDE

- Creation of a project in VS Code
- Selecting the relevant views to extend
- Previewing the relevant changes
- Debugging
- Packaging and deployment using the extension manager
- Support for TypeScript
- Support for additional views.



AI features for smarter decisions with SAP Business One

Plain-language insights, contextual queries, and partner-enabled agentic innovation

AI UDQ

From plain language to reviewable SQL and reusable analytics datasets



Ask AI

Contextual questions on selected values in SAP Business One, answered as text



Partner AI

Enablement of SAP AI Core, Model Context Protocol (MCP) code samples, and extensions from the partner ecosystem



AI-ready Web client

Analytics, dashboards, and extensibility designed for AI-assisted work



SAP Business One brings AI into analytics, contextual assistance, and partner innovation while keeping users in control of shared data.

Artificial intelligence for SAP Business One

SAP AI Core integration: AI UDQ, Ask AI, and partner enablement

Solutions from SAP

- **AI user-defined query (AI UDQ): From plain language to reviewable SQL to a reusable dataset**
 - Describe the data you need in ordinary language.
 - AI drafts the SQL script in the UDQ definition for your review.
 - Results open in List View Analytics as a reusable dataset that supports sorted, grouped, filtered, charted, and dashboard views.
- **Ask AI: Contextual questions on values you select, answered as text**
 - Select field values across one or more records, send a one-off or predefined question, and receive a text response. User chooses which values are shared with SAP AI Services.
 - Ask AI is available in most system document list views and document headers and row grids.
- **SAP AI Core** supports SAP Business One enablement for partner extensions.
- **MCP server** (sample code) provides support for AI agent adoption with partner extensions.

Solutions from SAP partners

- Rich portfolio of **AI partner extensions for SAP Business One** are promoted through the SAP Business One AI Partner Innovations Playbook (see next slide).
- Partners use tools for solution development provided by SAP Business Technology Platform, and each customer is free to choose the solution that meets that customer's needs.

SAP Business One AI Partner Innovations Playbook

<https://url.sap/aipartner>

Agentic AI

aclaros: MCP service for AI agents

Advait Business Solutions: InsightOne.ai

Agentall.ai: Agentic AI

Agility Intelligence: Agility Intelligence

Aiden: Digital Agentic Colleagues

Aiden: Sales Order Agent

b1directAI: b1direct

Cloudiax AG: Cloudiax AXeLANT

CompuTec: CompuTec AppEngine MCP Server

Consensus International: AI Assistant

DocBee: DocBee ITSM Solution

Dost AI Solutions, S.L.: Dost

ERPure.AI: ERPure.AI

MyWave: Agentic AI

Real Time Analytics: SARA AI

Silver Touch Technologies: AI Copilot

Third Wave: Forge AI

Vision 33: Copilot

Generative AI

Coresystems AG: InsightLoop

sync4: AI Copilot

Skyone: Skyone Studio

Skyone: Vertical AI

TEKROI: TEKAI

VALOGIX: Valogix Insight

AI-powered

4ERP: Nia AI

Amista: APconnect One

ANG Schweiz AG: ANG AI Platform

Boyum IT Solutions: B1UP AI Assistant

Candis: Candis

Consensus International: Document Automation

Consultare America LLC: MANGO

ck.solution: cks.TREND

Embat: TellMe

FutureLink ApS: BatchFlow

HublerX: RFQ to Autonomous Commerce

IMTS Enterprise Solutions: AI Solutions

Inceptum Business Solutions: JINI SmartDoc

iSystems: CoreSync

Konsultec GmbH: AI-Powered Document Intelligence

Liberali: Farm4all SIG

Logiks Solutions: Logiks Copilot

morrai computing: morrai Analytic AI Assistant

Netstock: Netstock for SAP Business One

Neumeier: Automated AI-guided E-Invoice

NewIntelligence: QuickStart

PART Business Solution: SMART Docs

Seidor Tecnologia do Brasil: EssentialOne.AI

Seidor: IA Vero

System Innovation Romania: XpenseOne

Traild: Traild

Unirez: UniAIDoc

VAR-ONE: EIDO

Versino CZ: ROSSUM

Vision 33: Lumiya

Identity and authentication management



- SAP Business One supports the Identity Authentication service, allowing users to authenticate with their identity provider (IdP) user when signing in to SAP Business One in deployments that are on-premises and in the cloud (using cloud control center).
- Two-factor authentication (2FA) can also be enabled for an extra layer of security, helping to protect user accounts against unauthorized access.

Key enhancements in identity and authentication management up to feature pack 2608

- Enhanced IdP user deletion with active binding and license consumption warnings
- Support for registration of multiple domains under a single IdP
- SAP's Identity Authentication service fully supported for productive use (no longer beta)
- Superuser role assignment during binding and edit operations
- Superuser setting display for bounded company users
- Company multiselect during unbinding operation
- User's IdP sign-in credentials remembered for automatic sign-in to the SAP Business One client
- Ability to check Active Directory Domain Services user status
- Ability to bypass single sign-on (SSO) using registry key update
- New *Choose Company* modal window
- Ability to import IdP users using CSV file

On-premises



SAP Help



Blog



YouTube

Cloud (cloud control center)



SAP Help



Blog



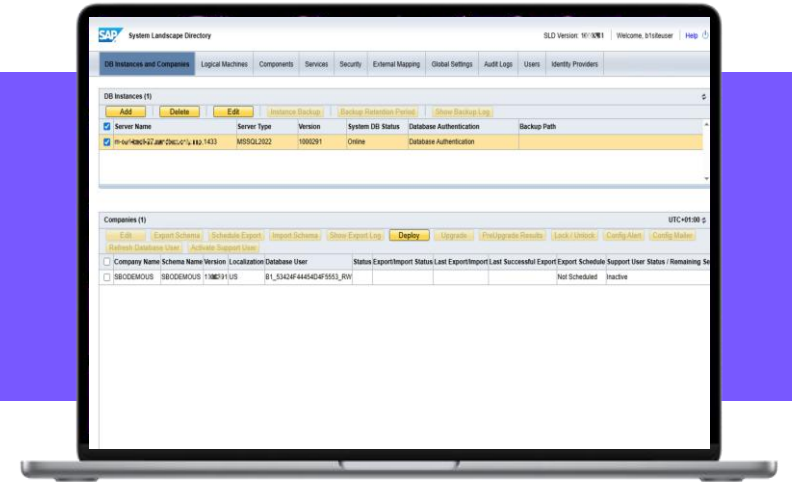
YouTube

Lifecycle management

Keeping SAP Business One secure, up to date, and intuitive to run

Lifecycle management helps ensure your SAP Business One system stays secure, reliable, and intuitive to operate throughout its entire lifecycle. It spans:

- Installations and upgrades
- Backup and recovery
- User and identity management
- Maintenance, monitoring and security compliance



Key highlights up to feature pack 2608



Platform support matrix

Latest supported platforms:

- SLES 15 SP7, SPS08 89.02
- Microsoft Windows Server 2025



License administration

- New summary line “Total assigned across all companies using the same license file” under the License Administration window
- License consistency check and removal of inconsistent license allocations in license control center



SAP Business One components

Latest added components:

- Electronic file manager (EFM) transformation services
- Webhook messenger
- SAP Business One integration with Microsoft 365



SAP Business One, Web client

- End-to-end performance tracing with open telemetry integration
- Session expiry alert for the support user in Web client
- New job monitor application



Lifecycle management

- Help ensure version consistency across the landscape during upgrade by showing remote components and their versions in dedicated pane.
- New User Audit Log tab in SLD to track changes to IdP users
- Certificate expiry for registered components
- Version tracking for registered components
- Support for user activation in SLD
- Backup retention for SAP HANA instances



Architecture enhancements

Introducing modular Tomcat deployments in server tools:

- Dedicated Tomcat instances: License service, job service, and service layer controller now run in separate Tomcat instances instead of one shared setup.
- Reduced dependencies: Service separation lowers cross-impact, enabling independent restarts, easier maintenance, and better stability

SAP Business One Cloud (cloud control center)

Centralized management tool for multitenant deployments of SAP Business One



The cloud control center transforms multitenant SAP Business One management into a streamlined, centralized operation. Manage tenants, users, services, storage, and licensing from one secure platform while maintaining strict data isolation—enabling rapid growth without operational complexity.

Key highlights up to CLD 1.1, PL23



Platform support matrix

Latest supported platforms:

- Microsoft Server 2025
- SAP HANA 2.0 SPS08 89.02



License administration

- Customer information added to License File details



Identity and authentication management

- Configuration of identity providers and user bindings



Lifecycle management

- New global settings:
 - Enable or disable logical machine monitoring
 - Remember IdP user preferences for remaining signed in
 - Disable private key rotation warnings
 - Allow tasks to run on presentation servers (settings revised)
- New desktop shortcut for SAP Business One cloud control center
- Upgrade logs stored in the company template repository for resellers
- Support for feature pack 2608 EFM transformation services (CLD PL23 onward)

- Enhanced certificate lifecycle management for short-lived certificates
- Ability to monitor certification expiration date and get warnings for expiring and expired certificates
- SLD agent version now available in SLD agent table matrix



Tenant management

- For SAP HANA service units, when upgrading or duplicating tenants, a new checkbox is available, allowing you to automatically initialize the upgraded or duplicated tenants in the analytics services' server.
- In the global settings of the cloud control center, you can choose to enable the restriction of tenant's upgrade only on staging service units.

Product direction

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“SAP Business One is of strategic importance within the SAP solution portfolio.

SAP continues to invest in the future of SAP Business One. Our partner ecosystem remains at the heart of this success—driving autonomy, resilience, and growth, and winning new customers every day.”

Karl Fahrbach, SAP Chief Partner Officer

December 2025 ([SAP News: 10 New Customers a Day: The Global Success of SAP Business One](#))

Product areas of future investment

Product vision: SAP Business One is our leading ERP solution for small businesses and lower midmarket customers, offering flexible integration and deployment possibilities including multicustomer environments provisioned by SAP partners. It provides a globalized and robust business core with integrated AI services and rich APIs to help companies extend, complement, and adopt the latest AI services.

Core ERP engine

- Adoption of selective **SAP AI Services**
- Offering a highly competitive solution with **intuitive and modern Web client interface**
- Data and system security at the first place
- Improving the product continuously reflecting key customer and partner feedback
- Localization enhancements and addressing legal requirements
- Regular maintenance within efficient model

Partner co-innovations and extensions

- Partners to leverage the latest artificial intelligence technology from **SAP AI Services** to increase value for customers
- Improving robust developer experience on the Web client through the service layer, including new design concepts, APIs, objects, and tools
- Further enablement for partner innovations through **SAP Business Technology Platform**

Flexible deployment model with cloud focus

- Giving freedom to choose to deploy SAP Business One on premises or scale to a multi-customer environment provisioned by SAP partners
- Supporting partners in customer's cloud transformation by extending cloud tools managed by partners

Accelerated adoption

- Enabling fast adoption of the intuitive Web client and SAP AI Services, to continue acquiring new customers and growth opportunities
- Supporting the transformation of the latest innovations into customer value at lower TCO

SAP Business One releases and related products

Long-term product road map with continuous innovation

Core and related products

Releases



SAP Business One

(version for SAP HANA and MS SQL)

- Continuous enhancements through version 10 feature packages (FP) and support packages (SP)—SP 2611, FP 2702, SP 2705, FP 2708, SP 2711, FP 2802,...
- Feature packages containing any type of change including innovation (such as Web client, integration, SAP BTP enablement, lifecycle management, Customer Influence program feedback, and more)
- New major release Version 11 with initial preview in 2027



Web client

- Enhancements for working smoothly with SAP Business One using native web browser—accelerated delivery planned for 2026 and 2027



Cloud

- Continuous enhancements for SAP Business One Cloud 1.1 (cloud control center) through update patches (PL24, PL25...)



Mobile apps

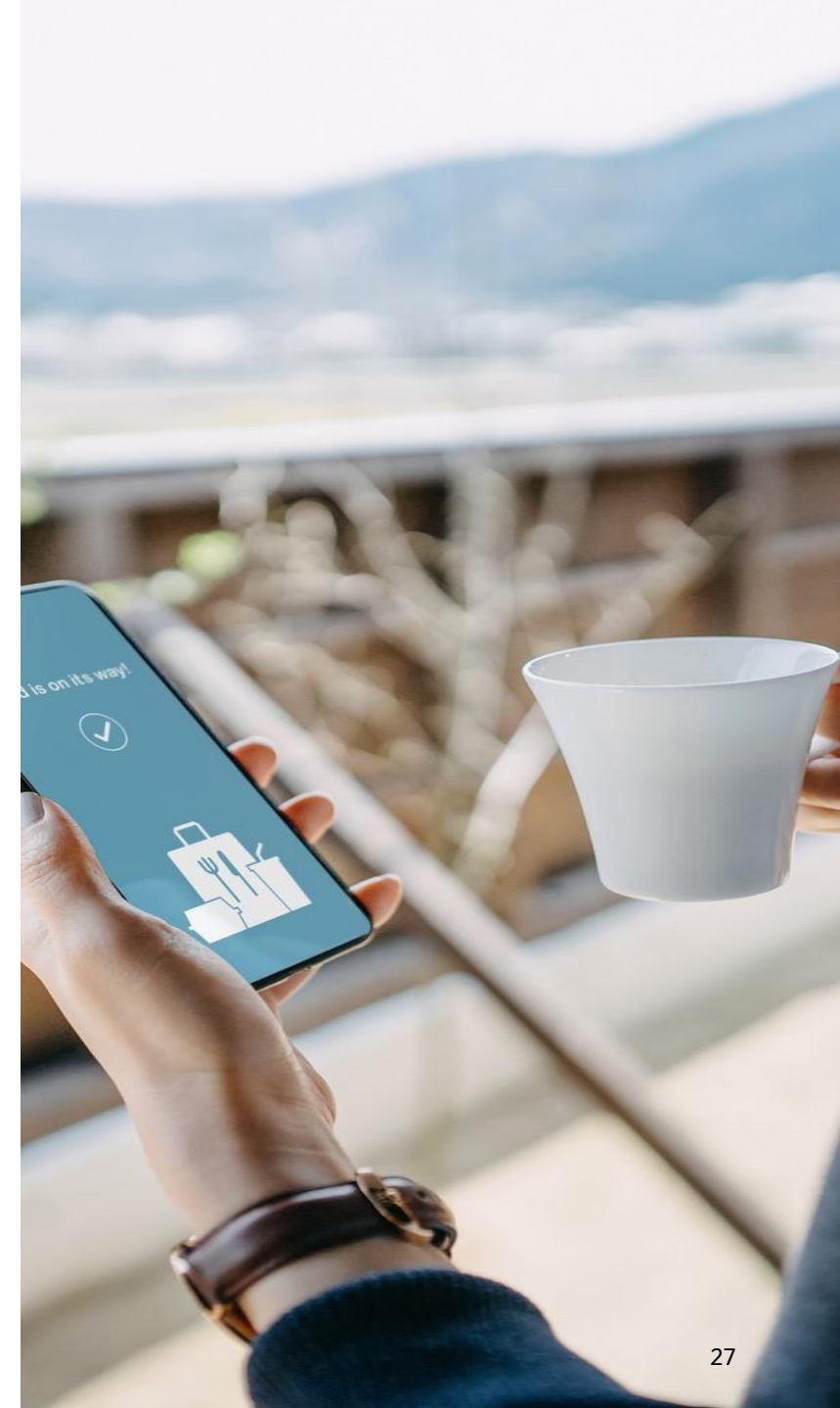
- Continuous enhancements for all mobile apps through apps updates

The latest SAP Business One release planning details are always available in SAP Note [2267770](#).

This is the current state of planning and may be changed by SAP at any time.

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SAP Business One, version 11



Multitenant cloud provisioned by SAP partners

- **Unification of system landscape directory (SLD)**
 - Single SLD managing single-tenant and multitenant deployments, supporting multiple v11.0 releases under one interface

Cloud-native integration

- **Deployment on leading hyperscaler platforms**
- **Enablement of native cloud storage integration**
 - Smooth connectivity to MS SharePoint, Google Drive, OneDrive, and other cloud storage platforms

Lifecycle management

- **Optimized deployment and upgrades**
 - Simplified installation and update processes
 - Introducing automation and component in-place upgrades
 - Exploring the potential use of containerization technology to enhance deployment flexibility and scalability
- **Connected SLD**
 - Connection with SAP back end for smooth lifecycle management operations
- **Enhanced identity and authentication**
 - Strengthening single sign-on, multifactor authentication, and modern authentication methods

Functionality and support

- Continual Web client enhancements
- Continual support for desktop client
- Continual support for SAP HANA and MS SQL
- Adopting selected customer feedback

Artificial intelligence

- Adopting selective AI services from SAP
- Product extensibility and integration enhancements for AI adoption by SAP partners

Initial preview in 2027

- Further enhancements through feature packages based on partner and customer feedback
- Limited time of overlay with version 10 deliveries

This is the current state of planning and may be changed by SAP at any time.

SAP Business One

Product road map overview: Key themes and capabilities

Recent innovations

Core

- Web client sales, purchasing, service, inventory, and analytics functionality
- Continuous innovations based on market feedback (Customer Influence program)
- Enabling workflow integration based on SAP Build Process Automation bots
- Enabling document templates with SAP Build Process Automation
- Web client AI UDI and Ask AI (SAP AI Core integration)

Globalization

- EU Peppol: Utilization of the SAP Document and Reporting Compliance solution Peppol exchange service cloud edition
- Germany: ZM/ELMA file format enhancement
- Israel: Donation model support
- Hungary: Deferred VAT support for down-payment invoice
- Hungary: eVAT support
- Brazil: unencumbered tax support enhancement
- Embedded PDF creation
- Argentina: CAEA (Authorization Code in Advance)
- India: ISD documents availability in DI API and service layer
- Poland: Electronic invoice (KSeF) enhancement
- Poland: JPK reports update
- Czech Republic/Hungary/Poland/Portugal/Russia/Slovakia/Russia: Correction invoice with downpayment support

Extensibility and platform

- Updated platform support : SAP HANA 2.0 SPS08 87 | SUSE SLES 15 SP7 | Win 2025
- Microsoft 365 Integration: migrate from job service to a stand-alone component
- Webhooks enhancements: Customizable data and conditional triggers
- AI MCP server for service layer: Sample code
- Identity and authentication management (IAM)
- Principal propagation (SAP BTP, Azure)
- OpenTelemetry integration for Web client

Cloud

- Support and optimize IAM usage in SAP Business One cloud control center
- Lifecycle management enhancements (tenant management, certificate management, and various operational optimizations across cloud control center)

Planned innovations

Core

- Web client extended sales, purchasing, payments, service, financials, production, inventory, analytics, and administration functionality
- A/P invoice creation automation using the Document Information Extraction service in the Web client
- Continuous innovations based on market feedback (Customer Influence)
- Microsoft Outlook 365 integration enhancements
- New AI Scenarios and enhancements to AI UDI and Ask AI scenarios

Globalization

- Change log report enhancements
- Germany: Adoption of new ERIC versions for ELSTER
- France: Electronic invoice enhancements
- Germany: Audit File
- Header freight support in down payments
- Spain: B2B electronic invoice support
- Spain: 347 report update
- Czech Republic: New VAT report structure support
- The Netherlands: ICL/ICP reports
- Portugal: SAF-T communication update

Extensibility and platform

- Enhanced service layer API
- Web client extensibility: UI API and VS Code IDE
- Webhooks enhancements
- AI MCP server for service layer: Sample enhancements
- AI UI API best practice samples
- UI API development extension for SAP Business One, Web client
- IAM enhancements
- Support Microsoft SQL 2025

Cloud

- Enhanced lifecycle management for short lived certificates
- Use keycloak for 2FA settings
- Enhance logical machine management in cloud control center

Product direction

Core

- Extended Web client business process coverage
- Continuous innovations based on market feedback (Customer Influence)
- Optimized scalability and performance
- Simplification of landscape and deployment, support for containerization approach

Globalization

- Enhancement of existing markets and regions
- Integrations to electronic fiscal services
- IFRS compliance

Analytics

- Insight to action (data mining)
- Predictive, pervasive, and scalable
- Built-in content

Mobile

- Continuous innovations based on market feedback

Extensibility and platform

- Enhanced service layer API
- Enhanced Web client extensibility
- UI API AI: IDE Integration enhancements
- Event service support
- OpenTelemetry integration for service layer

Cloud

- Upgrade simplification
- Continuous IAM enhancements
- Expand platform support matrix coverage for the latest OS and database platforms
- License service optimizations (changing license server in existing service, unit, Introduce safeguarding measures to prevent license waste)

SAP Business One

What's coming next: Outlook on core solution delivery for the next releases (SP 2611, FP 2702, CLD PL24)

Business processes and legal compliance

- High-value improvement requests (Customer Influence)
- Change log report enhancements
- Creating SAP Crystal Reports print layouts for all forms
- Electronic file manager enhancement
- Electronic invoice enhancements for Argentina
- Document printing enhancement for Argentina
- Electronic documents enhancements for Israel
- Digital signature enhancement for Israel
- Electronic invoice enhancements for France
- Central deposit support for multiple branch companies
- Down payments enhancement
- euBP audit file for Germany
- Split payment for Brazil
- EU Sales Report file update for the Netherlands
- Audit report file version 4.0 support for the Netherlands
- Intrastat report update for the Netherlands
- Intrastat new portal for Germany
- TCS support in Credit memo support for India

Lifecycle management and cloud

- Enhanced security and compliance
- Expanded service layer coverage
- Certificate management optimization, with readiness for short-lived Transport Layer Security (TLS) certificates
- Identity and authentication management enhancements (for example, export IdP users in SLD on premises)
- 2FA enablement and modernization for on-premises and cloud
- License server management enhancements in cloud control center
- Optimized upgrade process in cloud control center
- Continuous support for the latest platform updates, such as Microsoft SQL 2025

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SAP Business One

What's coming next: Outlook on Web client delivery for the next release (FP 2702)

Business processes

Extended usability support

- Enhanced UI framework

Extended business scope coverage

- Admin: Change log, G/L account determination, users
- Finance: Fixed assets, period-end closing, exchange and conversion rate differences reports, cost accounting, and budget management
- Payments and banking: Bank statement processing, bill of exchange, credit card management, postdated checks, and credit vouchers

Extended localization coverage

- Country localization functionality (Austria, Canada, Central MENA, Cyprus, Denmark, Finland, Germany, Norway, Singapore, South Africa, Sweden, Slovakia, Switzerland, United Kingdom, United States)
- Tax reports
- DATEV support for Germany

Analytics and reporting

- Extension of the Ask AI scenario
- Report content: Trial balance, balance sheet, business partner balances, customer receivables aging report, and statement of cash flow
- Analytical report printing support
- General overview enabled for parameter queries

Extensibility and integration

Web client user interface API (UI API)

- Webhooks extended support: Monitoring and GUI
- Extended Web client UI API control support
- Extended Web client UI API views support
- Extended VS Code IDE plugin support
- UI API development extension for SAP Business One, Web client
- AI MCP server for service layer: Sample enhancements

User-defined value (UDV)

- UDQ support
- UDV enhancements

Microsoft 365 integration

- Enhanced mail support

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Planned innovations: **Core**

Global, highly scalable real-time ERP

Feature

Optimize core business processes and continuously deliver enhancements and new features, based on [Customer Influence](#)

- Optimize functions in logistics and inventory
- Optimize functions in CRM and service
- Optimize functions in financial
- Enhance usability
- Enhance data protection and privacy
- Integrate SAP solutions adding value for SAP Business One customers
- Enhance support for Microsoft Outlook for Windows

Lifecycle management

- Streamline upgrade and installation processes
- Enhance core stability and system robustness
- Improve identity and authentication management
- Boost job service performance and monitoring
- Optimize data import capabilities
- Help ensure compatibility with latest platform updates

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Planned innovations: **Web client**

Extend functional scope to cover end-to-end scenarios

Feature

Extended business logic coverage and user experience

- Sales and purchasing
- Service
- Financials (including fixed assets, cost accounting, and budgets)
- Payments support (including bank statement processing and bill of exchange)
- Inventory (including planning board)
- Projects
- Administration and setup
- Support localization functionality (including tax reports, DATEV support for Germany, and Making Tax Digital electronic reporting for the UK)

Analytics, reporting, and printing

- AI-assisted analytics
- Additional analytics and reporting content
- Design capabilities
- Support for printing

Integration and extensibility

- Extensibility capabilities (such as UI API, user-defined values, webhooks)
- Microsoft 365 integration enhancements
- Outlook 365 integration enhancements

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Planned innovations: AI services integration and enablement

Accelerate adoption and lead the race

Feature

Enabling partner extensions and integration with SAP AI Services

- Enhanced possibilities for the Joule solution and SAP Business One partner extensions
- Enablement of service in SAP AI Core for SAP Business One partner extensions
- Evolution of sample MCP and agent enablement patterns

Selected use case scenarios supported by SAP

- AI UDQ: Enhancements to plain-language dataset authoring including dashboard generation
- Ask AI: Systemwide enhancements to in-process questions on selected field context

Extensibility

- New APIs to streamline AI services adoption for end-user scenarios as well as partner innovations
- AI MCP server for service layer: Additional code samples
- AI UI API best-practice samples
- UI API development extension for SAP Business One, Web client

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Planned innovations: **Globalization**

Legal compliance and localization enhancements

Feature

- Legal compliance and localization enhancements (legal requirements, business practice, statutory reporting, and default values)
- Electronic documents framework enhancements and country-specific built-in content using the electronic file manager add-on, electronic documents service, and integration framework
- Electronic documents service component enhancements
- Further integration and leveraging of existing cloud services from SAP for legal adaptations, such as SAP Document and Reporting Compliance

Country-specific changes

- All: Change log report enhancements
- Czech Republic: New VAT report structure
- France: Electronic invoice enhancements
- Germany: Adoption of the new ERiC versions for ELSTER
- Germany: Audit files
- Israel: E-invoice enhancement
- Portugal: EBR Imobilizado reports and SAF-T report encryption
- Brazil: Tax reform split payment support
- India: Change TDS report support
- Italy: Tax exemption letter enhancements

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Planned innovations: **Extensibility**

Extend SAP Business One for verticals
and custom scenarios

Feature

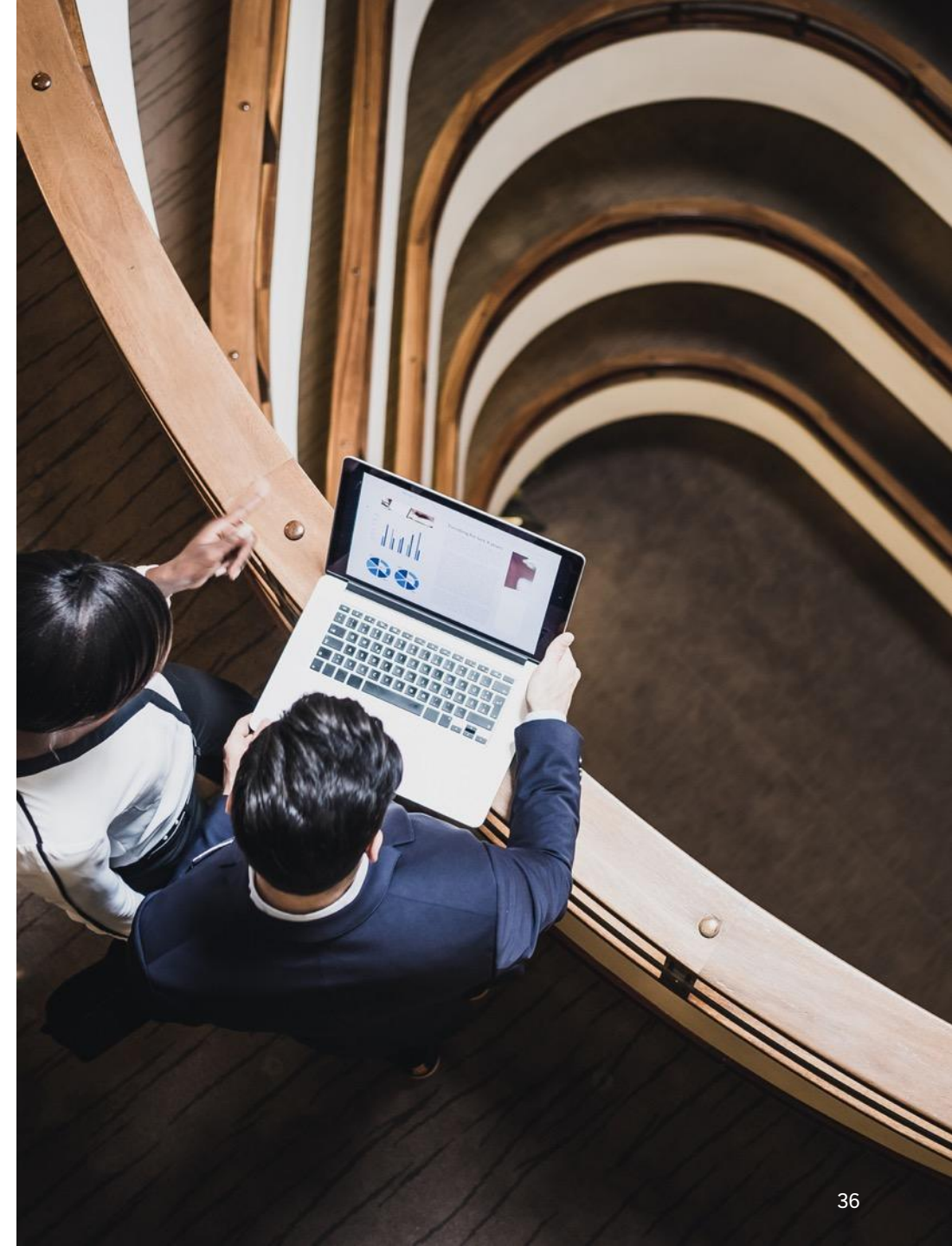
SAP Business One core

- New APIs for service layer
- Web client extensibility (UI API, user-defined values, user-defined objects, user-defined tables)
- UI API development extension for SAP Business One, Web client
- Webhooks enhancements

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Planned innovations:

Identity and authentication management

Single sign-on experience across SAP Business One components

Feature

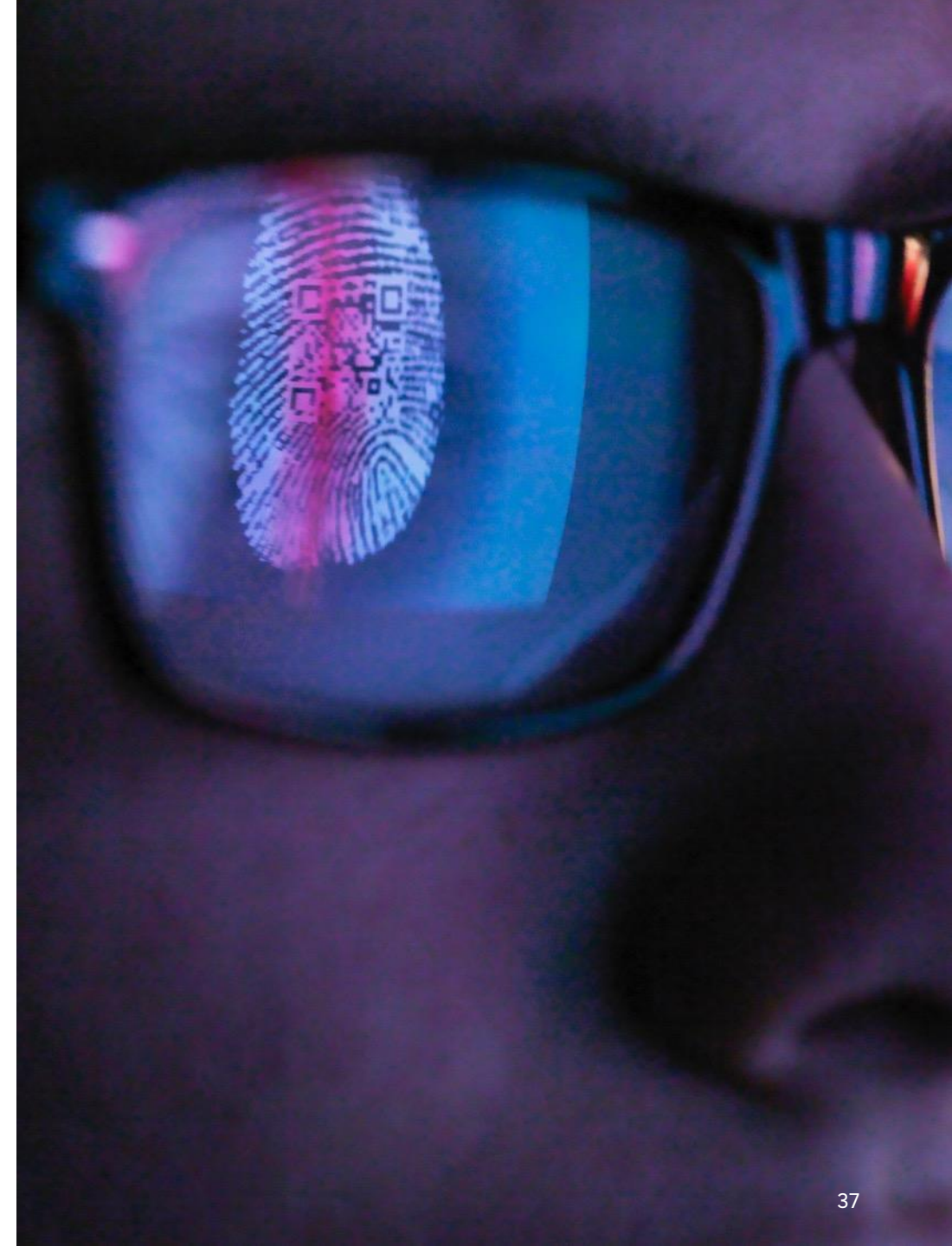
Identity and authentication management

- Remove the restriction on the Remember My IdP Sign-in Preference setting so it can also be used when multiple IdPs are active
- Introduce a new Remember Me option for SAP Business One authentication server users, enabling a smoother sign-in experience with reduced login friction
- Introduce edit option for existing IdPs in system landscape directory (SLD)
- Enhance central user management in SLD (for example, expose license dimension, show user inactivity)
- Introduce Forgot My Password option for users of the SAP Business One authentication service
- Introduce password policy management for users of the SAP Business One authentication service SLD

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Planned innovations: **Integration framework**

An integration platform to connect with the world

Feature

Integration framework

- Identity and access management user authentication enhancements
- Basic cloud ERP integration
- Security enhancements

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Planned innovations:

Mobile apps for the enterprise

Support flexibility and efficient processes anywhere

Feature

- Adoption of selected customer feedback and optimizing functionality by delivering enhancements
- Helping ensure compatibility with the latest iOS and Android operating systems
- Security enhancements

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Planned innovations: Cloud

Simpler consumption and best scaling

Feature

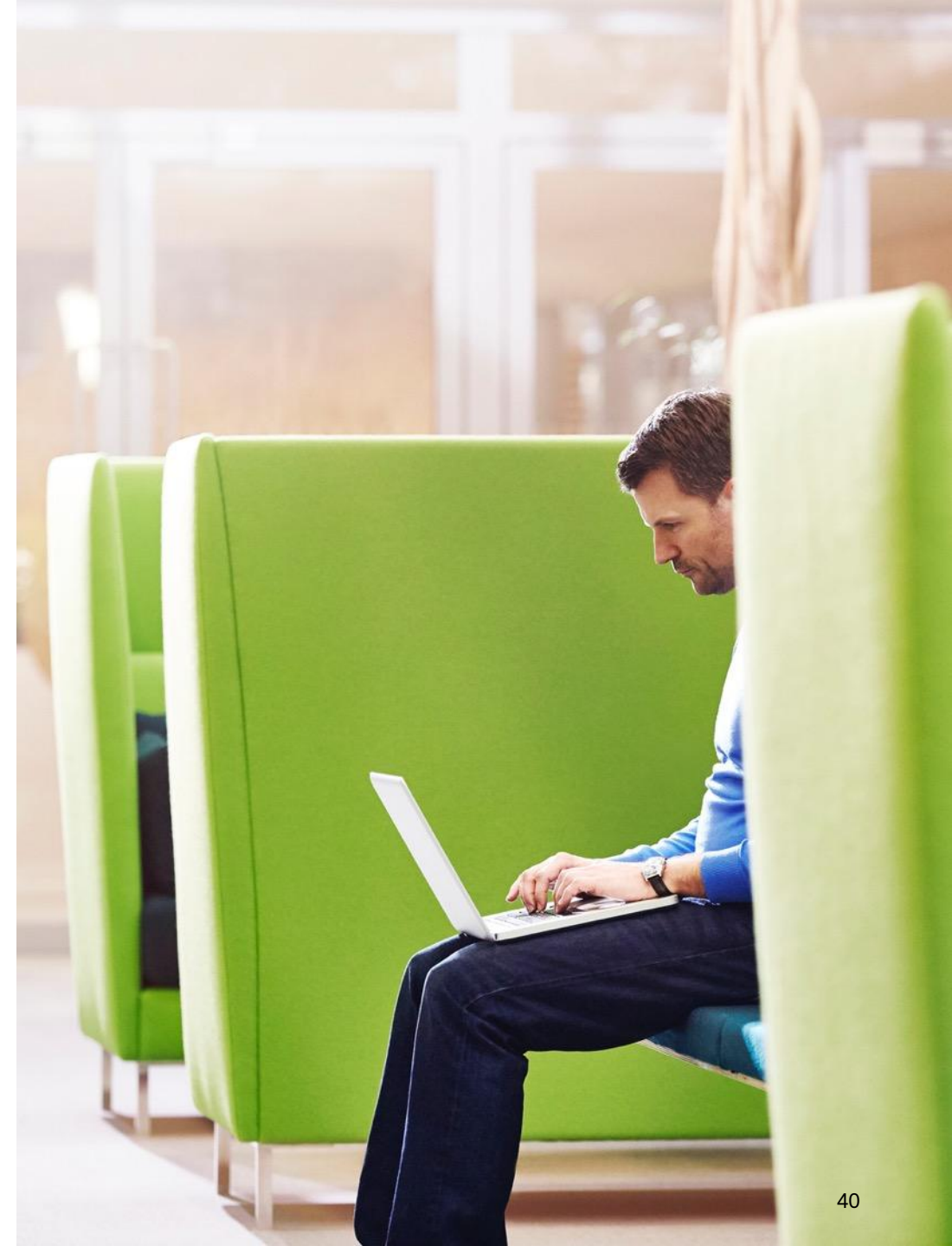
SAP Business One Cloud 1.1 (landscape management component)

- Enhanced tools in SAP Business One Cloud 1.1 control center, with a focus on hosting partners, user experience, monitoring, stability, and performance
- Planned lifecycle management optimization:
 - Continuous support for deploying the latest SAP Business One components to help ensure immediate compatibility with the latest SAP Business One versions in the cloud
 - Strong focus on performance optimization to improve day-to-day operational efficiency
 - License server optimizations (edit and replace license server in existing service unit)
 - IdP setup and consumption (such as import/export from and to CSV)
 - Continuous certificate management optimizations, focusing on short-lived TLS certificate
- Security enhancements
 - Enable TLS settings for database servers, including both SAP HANA and SQL, to secure communication and align with current security standards

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Learn more about SAP Business One

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Thank you.

